Moura Vicente | Dias Oliveira | Gomes de Almeida (Eds.)

Online Dispute Resolution

New Challenges





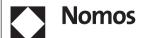


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List of Abbreviations

AAA American Arbitration Association

CAC Commercial Arbitration Centre (Portuguese Chamber of

Commerce and Industry)

Chartered Institute of Arbitrators CIArb

International Institute for Conflict Prevention and Reso-CPR

ICC International Chamber of Commerce

International Council for Commercial Arbitration **ICCA ICDR**

International Centre for Dispute Resolution

ICSID International Centre for Settlement of Investment Dis-

putes

ISO International Standards Organization **LCIA** London Court of International Arbitration

NYC Bar New York City Bar Association ODR Online Dispute Resolution PAL Portuguese Arbitration Law **ROA** Revista da Ordem dos Advogados SCC Stockholm Chamber of Commerce

UNCITRAL United National Commission on International Trade Law ZPO Zivilprozessordnung (German Code of Civil Procedure)

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Introduction

One of the lines of research pursued by the Private Law Research Centre at the Faculty of Law of the University of Lisbon concerns *Private Law in the Digital Age*.

This topic includes online dispute resolution, a practice which, after growing slowly but surely over several years, has been taken up much more widely as from mid-2020, due to the constraints on in-person proceedings imposed by the COVID-19 pandemic. In view of the impossibility of participants appearing safely in person for proceedings before state courts and arbitral tribunals, the response to this problem has been to use online forms of communication. Unprecedented use has thus been made of digital platforms, making it possible to maintain a reasonable pace in proceedings.

However, the shift to online means of communication in the conduct of dispute settlement mechanisms has posed a plethora of challenges, relating, *inter alia*, to questions of procedure before state courts and arbitral tribunals. This was the cue for holding a webinar on *Online dispute resolution: new challenges*, which took place on 29 June 2021 and was organised jointly by the Private Law Research Centre at the Faculty of Law of the University of Lisbon and by the Portuguese Arbitration Association.

As central topics for exploration at this event we chose "Due process guarantees and online dispute resolution", "Online trial hearings – in particular, evidence" and "Confidentiality, privacy and security".

In order to provide differing points of view and stimulating debate, we invited a judge, an arbitrator, a lawyer and the representative of an arbitration centre to share their knowledge and experience on each of the topics. As a result, the webinar featured illuminating contributions from António Abrantes Geraldes, Catarina Monteiro Pires, Diego P. Fernández Arroyo, Joana Soares Correia, Juan Serrada Hierro, Luís Filipe Pires de Sousa, Marc Henry, Nuno Lousa, Paula Costa e Silva, Pilar Peralles Viscasillas, Rui Vouga, and Sofia Ribeiro Mendes, who subsequently submitted their articles, which are published here.

To all contributors, whose biographies can be found below in this book, we wish to express our sincere gratitude for their collaboration. Our thanks are also due to Nomos, which promptly agreed to publish this work.

Lisbon, April 2022

Dário Moura Vicente Elsa Dias Oliveira João Gomes de Almeida

Editors

Dário Moura Vicente is a Full Professor at the Faculty of Law of the University of Lisbon, where over the past 30 years he has taught Private International Law, Comparative Law, Civil Law and Intellectual Property Law. He was the Chairman of the Scientific Council of the same Faculty between 2020 and 2022. Admitted to the Portuguese Bar (*Ordem dos Advogados*) in 1987. Has participated as arbitrator, counsel and expert in numerous domestic and international arbitrations. Member of the ICSID panels of arbitrators and conciliators and of the arbitration rosters of several arbitration centres in Angola, Brazil, Cape Verde, Mozambique and Portugal. Member of the ICC Commission on Arbitration and ADR. Chairman of the Portuguese Arbitration Association.

Elsa Dias Oliveira is an Associate Professor at the Faculty of Law of the University of Lisbon where she teaches *inter alia* Arbitration Law, Private International Law, International Contracts and Civil Law. She has published several articles and books also on arbitration, including *Arbitragem Voluntária: uma Introdução*. She is also President of the Arbitration and Dispute Resolution Center of the Faculty of Law of the University of Lisbon. She has been a member of the Board of the Portuguese Arbitration Association (APA) since July 2021 and is a member of the International Academy of Comparative Law (IACL) and of the Private Law Research Center of the Faculty of Law of the University of Lisbon.

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Catarina Monteiro Pires is a full-time Professor of the Law Faculty of the University of Lisbon and holds a Ph.D in Private Law from the same Law Faculty, where she teaches Law of Obligations and International Commercial Law. She is author of several books in the fields of the Law of Obligations and of International Commercial Arbitration. She acts as an arbitrator in national and international, ad hoc and institutional, commercial arbitration proceedings, both as co-arbitrator and as president and specialises in arbitration in Portuguese-speaking countries (Portugal, Brazil, Angola and Mozambique). She is on the list of arbitrators of local and international arbitration centers, namely those of the South China International Economic and Trade Commission (Shenzen Court of International Arbitration), the Center for Arbitration and Mediation of the Chamber of Commerce Brazil-Canada (CAM-CCBC), the Business Mediation and Arbitration Chamber - Brazil (CAMARB), the Brazilian Mediation and Arbitration Center (CBMA), Câmara de Arbitragem do Mercado | B3 (Brazil) and the Commercial Arbitration Centre of the Portuguese Chamber of Commerce and Industry (Portugal). In legal practice since 2004 at the law firm of Morais Leitão, Galvão Teles, Soares da Silva & Associados.

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Joana Soares Correia was born in Lisbon, Portugal, on 5 July 1974, and graduated in Law from the Faculty of Law of the University of Lisbon in 1998. She completed a Post-Graduation Course in Forensics and Legal Counsel of Companies at the Portuguese Catholic University (2003) and attended the Postgraduate studies in Information Society Law at the Faculty of Law of the University of Lisbon (2000). After completing her internship with the Portuguese Bar Association (1998-2000), she held various positions in the area of Sports Law: Legal Advisor to the Minister of Youth and Sports (Portugal's 14th Constitutional Government); Director of the Legal Department of Portugal 2004 – Company for the Supervision and Monitoring of the Building of Stadiums and other Infrastructures for the Final Stage of the European Football Championship 2004, S.A., (2001-2005) and Legal Adviser to the Chairman of the Portuguese Sport Institute, I.P., the National Anti-Doping Council and the National Council Against Violence in Sports (2005-2009). She was a partner at the law

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Juan Serrada Hierro is Abogado del Estado (State Attorney), chairman of CIMA and Secretary of the Corporación de Reservas Estratégicas de Productos Petrolíferos, responsible for managing Spain's strategic hydrocarbons reserves. In a career in public administration, and subsequently in the private sector and legal practice, he has held positions such as: Head of Technical Staff for the Minister of Finance and Legal Adviser to the National Airports Authority and the Government Delegation to CAMPSA, Deputy Secretary to the Board of Directors of the National Industrial Institute and Sociedad Estatal de Participaciones Industriales (state holding company for industrial sector), and Secretary to the Board and Advisor to a number of companies (Infoinvest, Carcesa, Ence, Inisas, Iberia and Aerolíneas Argentinas). In legal practice he has represented several companies as well as acting as arbitrator in numerous cases. He is a Correspondent Member of the Real Academia de Jurisprudencia y Legislación (Royal Academy of Jurisprudence and Legislation, Spain).

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65-118; and, in December 2019, the ebook *Reconhecimento e execução de decisões no âmbito do Regulamento BruxelasI-Bis*, available at: http://www.cej.mj.pt/cej/recursos/ebooks/civil/eb_Decisoes_Bruxelas2019.pdf.

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